



CCB Landscape Services, Inc: COVID-19 Update 4.01.20

Dear Customer,

The COVID-19 pandemic is affecting all of us, our families, our businesses, our communities, and our way of life. This virus presents challenges that none of us have seen before. As we start into our industry's busiest season "the growing season" after one of the rainiest springs on record in SoCal I wanted to take a minute and update you on how CCB Landscape Services is helping to maintain our customers' landscapes **SAFELY** during a truly unprecedented time.

CCB Landscape Services is an Essential Business

On March 28th, the revised resource "*Guidance on the Essential Critical Infrastructure Workforce: Ensuring Community and National Resilience in COVID-19 Response, Version 2.0*" provided by the U.S. Department of Homeland Security: Cybersecurity and Infrastructure Security Agency ([Identification of Essential Critical Infrastructure Workers During COVID-19 Response](#)) listed landscapers as an essential business under Public Works and Infrastructure Support Services:

- "Workers such as plumbers, electricians, exterminators, builders, contractors, HVAC Technicians, landscapers, and other service providers who provide services that are necessary to maintaining the safety, sanitation, and essential operation of residences, businesses and buildings such as hospitals, senior living facilities, any temporary construction required to support COVID-19 response"

Our team's regular maintenance of your homeowner associations, apartment buildings, businesses, schools, religious organizations, sports complexes and medical facilities serves to uphold public safety.

Safety & Sanitation

As we continue to provide our customer's landscape services, know that we are constantly monitoring industry, government, and health agency guidelines for the best ways to protect both our employees and our customers. We currently practice the following recommended safety measures daily:



- Educating our employees on the symptoms, transmission, and prevention of the virus.
- Encouraging employees to stay home when they feel ill.
- Encouraging employees to practice proper hygiene (hand-washing, covering sneezes and coughs properly) both at work and at home.
- Providing hand washing stations and hand sanitizer with at least 60% alcohol.
- Disinfecting and cleaning equipment, vehicles and frequently used/touched items.
- Discouraging the sharing of any personal equipment/supplies.
- Promoting transportation safety by reducing the number of employees in our trucks, ensuring good ventilation, and sanitizing vehicle surfaces.
- Wearing gloves and neck/face scarves throughout the work day.
- Practicing the recommended social distancing.
- Our office staff has transitioned into working remotely.

The CCB team has a strong desire to continue to provide the safest and best possible service for your landscape while growing the ongoing relationships with you, our customers. Thank you for your partnership as we move past this challenging period together.

Stay Safe!!

Sincerely,

A handwritten signature in black ink, appearing to read "Christian C. Burke".

Christian Burke, President
CCB Landscape Services, Inc.